## Using computer, iPad or tablet with camera



It may also ask you to enable your camera on your device. Click on "Enable Camera." It may also ask you to enable your "audio." Say Yes to both of these. Once you do this, you should be all set.



## NOTE:

Sometimes you will get a message that indicates that Doxy.me is not able to connect because your device does not have the appropriate internet engine. For example, it will recommend that you download either Google Chrome or Firefox. If this is the case, you can download either of the following:

## To Download Google Chrome on your Laptop or PC:

- 1. Go to the Google Chrome web page <u>https://www.google.com/chrome/</u>
- 2. Click on the blue "Download Chrome" button.
- 3. At the next window, Click on the "Accept and Install" button.
- 4. The program will download a program (chromesetup.exe) to the lower left side of your computer screen that you may need to click on to "execute" or run the program to install.
- 5. You may get a message asking you if you want to allow the app to make changes to your device. Select "Yes."

To **download Chrome on your iPAD or other tablet device**, you would go to your Applications where you download apps and look for "Chrome Browser – Google". Install as you would other applications. You may need your password for your applications.

## To Download Firefox on your Laptop or PC:

- 1. Go to the Mozilla Firefox web page <u>https://www.mozilla.org/en-US/</u>
- 2. Click on the blue "Download Firefox" button.
- 3. At the next window, Click on the "Accept and Install" button.
- 4. The program will download a program (Firefox Installer.exe) to the lower left side of your computer screen that you may need to click on to "execute" or run the program to install.
- 5. You may get a message asking you if you want to allow the app to make changes to your device. Select "Yes."

To **download Mozilla Firefox on your iPAD or other tablet device**, you would go to your Applications where you download apps and look for "Firefox". Install as you would other applications. You may need your password for your applications.